

# POLICY

## BOARD OF EDUCATION OF ANNE ARUNDEL COUNTY

**Related Entries: 902.08**

**Responsible Office: OFFICE OF THE SUPERINTENDENT/STUDENT SUPPORT SERVICES**

### **STUDENT COMPLAINTS RELATED TO POLICY, REGULATION, OR LAW**

#### **A. PURPOSE**

To establish a mechanism for the review and resolution of student complaints in cases of alleged violation or misapplication of policy, regulation, or law.

#### **B. ISSUE**

From time to time students may have a concern regarding an alleged violation of policy, regulation, or law.

The Anne Arundel County Board of Education recognizes that students who have such complaints should have a fair and consistent process to address these issues.

#### **C. POSITION**

1. The Board of Education values its students and their rights as expressed in policy, regulations or law. A complaint procedure is established for all schools to provide for an orderly manner for expression and address of concerns.
2. It is the responsibility of the school to prevent as well as to resolve complaints at the lowest administrative level possible. It is critical that each school:
  - a) develop an educational atmosphere that recognizes the dignity of each individual; and
  - b) establish an open-door policy with teachers, counselors, and administrators for presentation of individual and group expression.
3. Neither the Board nor any member of the Administration or school staff shall make reprisals affecting any person who participated in the complaint procedure.

#### **D. IMPLEMENTATION**

The Superintendent is authorized to develop regulations to implement this policy.

*Policy History: Adopted 12/18/13.*

*Note previous policy history: Adopted on 03/04/70. Revised 05/20/91.*